

## Hallmark Institute Refund Application Form

Personal Details			
Student ID		Date of Application	
Given Name(s)		Surname	
Phone		Email	
Address			
Course			
<i>If applicant/student change their address during the period of refund application processing, they must notify the Hallmark Institute immediately.</i>			
Refund Application Reason			
<input type="checkbox"/> Course Withdrawal	<input type="checkbox"/> Enrolment Cancellation	<input type="checkbox"/> Visa Refusal	<input type="checkbox"/> Overpaid fees
<input type="checkbox"/> Hallmark Institute Cancelled a Course (Provider Default)		<input type="checkbox"/> Other Reason	
Please specify:			
Details of the person/agency receiving refund			
Name of Agency			
Bank Name			
BSB		Account No.	
Address			
Phone		Email	
<i>Refund will only be given to the person/agency from whom fees were initially received by Hallmark Institute.</i>			
Student Declaration			
I hereby confirm that the information provided in this form is true and complete. I have read and understood Hallmark Institute Refund Policy and Procedure. I understand that the refund payment, if approved, will be made in accordance with the information provided in this form. If any changes need to be made, I will inform Hallmark Institute in writing.			
Signature		Date	

Office Use Only			
Is this refund application approved?		Yes <input type="checkbox"/>	No <input type="checkbox"/>
Comments			
Actioned by		Position	
Signature		Date	
Electronic funds transfer date		Amount received	
Deduction		Amount refunded	

## Appendix I - Refund Application Condition and Refundable Amount

Refund Application Condition	Refundable Amount
Hallmark Institute fails to offer a course or cancels a course during a study period	Full pre-paid unused tuition fees Full pre-paid materials fees
Student Visa is refused prior to course commencement	Provided the student notifies the Institute no less than 7 days prior to the scheduled course start date, the student will be refunded: Full pre-paid tuition fees Full pre-paid materials fees
Student fails to commence a course, and subsequently provides a notice of withdrawal.	No refund for the tuition of material fees related to the commenced course Pre-paid tuition fees for subsequent courses are refundable All pre-paid materials fees for subsequent courses are fully refundable
Student defers course due to compelling circumstances beyond the student's control.	No refund Fees may be carried forward at the principal's discretion.
Student withdraws from a course more than 10 weeks prior to course scheduled start date.	Full pre-paid tuition fees less Full pre-paid materials fees
Student withdraws from a course between 4 and 10 weeks prior to course scheduled start date.	Full pre-paid materials fees 70% of total tuition fees are refunded
Student withdraws from a course less than 4 weeks prior to course scheduled start date.	Full pre-paid materials fees 50% of total tuition fees are refunded
Student withdraws from a course on or after course commencement date.	No refund applicable
The student's enrolment is cancelled by Hallmark Institute for misconduct, Unsatisfactory Academic Progress or Unsatisfactory Attendance.	There will be no refund of any pre-paid fees for the current and subsequent courses.
Student is granted Temporary Resident/Permanent Resident Visa during a study period and student wishes to withdraw from the course.	There will be no refund of any pre-paid fees for the current and subsequent courses.
Student Visa is cancelled during a study period.	No refund applicable
Student Visa is cancelled before commencement of a course.	Full pre-paid tuition fees and material fees are refunded
Hallmark Institute cancels a course offer based on fraudulent documents and/ or misleading information provided by the student	No refund applicable
Note: \$250.00 Enrolment Fee is non-refundable under any circumstance listed above.	